MUNICIPAL YEAR 2015/16 REPORT NO.

COMMITTEE : Licensing Sub-Committee 13 May 2015

REPORT OF : Principal Licensing Officer

LEGISLATION : Licensing Act 2003 Agenda - PartItemSUBJECT :
New premises licence applicationPREMISES :
The Winchmore, 235 Winchmore Hill Road
N21

WARD : Southgate

1. LICENSING HISTORY & CURRENT POSITION :

1.1 A copy of a location map of the premises is attached as Annex 01.

LICENCE 1 - LN/200501025

- 1.2 On 8 August 2005 an application by Mr Keith Freeman to convert an existing Justices On Licence and an existing Public Entertainment Licence to a Premises Licence, which was not subject to any representations, was granted by officers in accordance with delegated powers.
- 1.3 On 21 February 2007 an application by **Messrs Phidias and Simis Kouttis** to transfer the Premises Licence, which was not subject to any representations, was granted by officers in accordance with delegated powers.
- 1.4 On 17 June 2010 application was made by the **Trading Standards Service** (which is the Weights & Measures Responsible Authority for the borough) for a review of the Premises Licence.
- 1.5 The review was made on the grounds of the prevention of crime and disorder.
- 1.6 The authority considered that it is necessary, for the promotion of the licensing objectives to revoke the licence. This was decision was appealed, but the magistrates Court dismissed the appeal.

LICENCE 2 – LN/200800171

1.7 On 1 March 2008 an application by **Messrs Phidias and Simis Kouttis** for a new Premises Licence (for usable areas of the Ground and First Floors), that was subject to representations from the Environmental Health Service, from the Trading Standards Service and from 63 (sixty-three) Interested Parties, was granted-in-part by the Licensing Sub-Committee.

- 1.8 The licence was reviewed in June 2010 by Trading Standards following a significant number of complaints relating to loud music, people noise, unlicensed activities and alleged breach of conditions.
- 1.9 The hours of the licence for some activities were reduced and the conditions amended. An appeal was launched but was subsequently dismissed by the Magistrates Court.
- 1.10 On 7th March 2013, the premises licence was transferred into the name of Star Pubs & Bars Limited, 3-4 Broadway Park, South Gyle Broadway, Edinburgh, EH12 9JZ.
- 1.11 On 4th February 2015, a new premises licence application was granted, which amended the plan of the premises to reflect the change in the layout.
- 1.12 The current Premises Licence permits:
- 1.12.1 Hours the premises are open to the public : 09:00 to 23:30 daily.
- 1.12.2 Supply of alcohol (on supplies) : 10:00 to 23:00 daily.
- 1.12.3 Live music (indoors): 09:00 to 23:00 daily.
- 1.12.4 Recorded music: 09:00 to 23:00 daily.
- 1.12.5 Performance of dance: 09:00 to 23:00 daily."
- 1.13 A copy of this Premises Licence is attached as Annex 02.

2. THIS APPLICATION :

- 2.1 This application seeks modifications to conditions, and initially requested an extension of hours for the sale of alcohol, and opening hours compared to that of premises licence LN/200800171.
- 2.2 However, as a result of mediation between the applicant, the Metropolitan Police, the Licensing Authority and Interested Parties, the application now seeks:
- 2.2.1 Hours the premises are open to the public : 09:00 to 23:30 daily.
- 2.2.2 Supply of alcohol (on and off supplies) : 10:00 to 23:00 daily.
- 2.2.3 Live music (indoors): 09:00 to 23:00 daily.
- 2.2.4 Recorded music (indoors): 09:00 to 23:00 daily.
- 2.2.5 Performance of dance (indoors): 09:00 to 23:00 daily.
- 2.3 The applications were advertised in accordance with the requirements of the Licensing Act 2003.

- 2.4 Each of the Responsible Authorities were consulted in respect of each application.
- 2.5 A copy of the application is attached as Annex 03.

3. <u>RELEVANT REPRESENTATIONS</u> :

- **3.1 Metropolitan Police:** As times and conditions have been agreed (i.e. the applicant has agreed to amend the operating schedule attached to the application to include additional steps to promote the licensing objectives) the representation, against the application, has been duly withdrawn.
- 3.2 Licensing Authority (including Licensing Enforcement, Environmental Health, Trading Standards, Planning, Health & Safety and Children's Services): As times and conditions have been agreed (i.e. the applicant has agreed to amend the operating schedule attached to the application to include additional steps to promote the licensing objectives) the representation, against the application, has been duly withdrawn.
- **3.3.1 Other Persons :** Representations have been made, against the application, by persons residing at 11 (eleven) separate addresses in the vicinity of the premises. The grounds of representation include crime & disorder and public nuisance.
- **3.3.2** Copies of the representations are attached as Annex 04.

4. PROPOSED LICENCE CONDITIONS :

4.1 The conditions arising from this application are attached as Annex 05.

5. RELEVANT LAW, GUIDANCE & POLICIES :

- 5.1 The paragraphs below are extracted from either :
- 5.1.1 Licensing Act 2003 ('Act'); or
- 5.1.2 Guidance issued by the Secretary of State for Culture, Media and Sport of March 2010 ('Guid'); or
- 5.1.3 London Borough of Enfield's Licensing Policy Statement of January 2010 ('Pol').

General Principles :

- 5.2 The Licensing Sub-Committee must carry out its functions with a view to promoting the licensing objectives [Act s.4(1)].
- 5.3 The licensing objectives are :
- 5.3.1 the prevention of crime and disorder;
- 5.3.2 public safety;
- 5.3.3 the prevention of public nuisance; &
- 5.3.4 the protection of children from harm [Act s.4(2)].

- 5.4 In carrying out its functions, the Sub-Committee must also have regard to :
- 5.4.1 the Council's licensing policy statement; &
- 5.4.2 guidance issued by the Secretary of State [Act s.4(3)].

The Sub-Committee may not have regard to whether or not a proposal is likely to be permitted in accordance with the law relating to planning or building [Pol s.17.1].

There can be confusion about the difference between the "need" for premises, and the "cumulative impact" of premises on the licensing objectives. "Need" concerns the commercial demand for another pub or restaurant or hotel, and is a matter for the planning authority and for the market. This is not a matter for the Sub-Committee in discharging its licensing functions [Guid 13.18].

Cumulative Impact Policy:

The applicant premises/club premises is not located in a Cumulative Impact Policy Area [Pol s.9.20].

Hours:

The Sub-Committee decides licensed opening hours as part of the implementation of the licensing policy statement and is best placed to make decisions about appropriate opening hours in their area based on their local knowledge and in consultation with responsible authorities [Guid 10.13].

However, there is no general assumption in favour of lengthening licensing hours and the four Licensing Objectives should be paramount considerations at all times. Where there are representations against an application and the Sub-Committee believes that extending the licensing hours would undermine the Licensing Objectives, they may reject the application or grant it with appropriate conditions and/or different hours from those requested. [Pol s.8.3].

Stricter conditions with regard to licensing hours may be required for licensed premises situated in or immediately adjacent to residential areas to ensure that disturbance to local residents is avoided. This will particularly apply in circumstances where, having regard to the location, size and nature of the premises, it is likely that disturbance will be caused to residents in the vicinity of the premises by concentrations of people leaving, particularly during normal night-time sleeping periods [Pol s.8.4].

Regulated Entertainment:

With effect from 6th April 2015, changes were made to Schedule 1 of the Licensing Act 2003 which determines whether different types of regulated entertainment are licensable or not.

In relation to this application:

No licence is required for recorded music if it takes place on a premises which are authorised by a premises licence for the supply of alcohol for consumption on the premises, as long as it takes place between 8am and 11pm, and the audience is less than 500 people.

No licence is required for the performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.

No licence is required for a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.

No licence is required for performances of dance between 08.00 and 23.00 on any day, provided that the audience does not exceed 500.

Decision:

As a matter of practice, the Sub-Committee should seek to focus the hearing on the steps considered appropriate to promote the particular licensing objective or objectives that have given rise to the specific representations and avoid straying into undisputed areas [Guid 9.36].

In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the Sub-Committee must give appropriate weight to:

- the steps that are appropriate to promote the licensing objectives;
- the representations (including supporting information) presented by all the parties;
- the guidance; and
- its own statement of licensing policy [Guid 9.37].

Having heard all of the representations (from all parties) the Sub-Committee must take such steps as it considers <u>appropriate</u> for the promotion of the licensing objectives. The steps are :

- to grant the application subject to the mandatory conditions and such conditions as it considers necessary for the promotion of the licensing objectives;
- to exclude from the scope of the licence any of the licensable activities to which the application relates;
- to refuse to specify a person in the licence as the premises supervisor;
- to reject the application [Act s.18].

Background Papers :

None other than any identified within the report.

Contact Officer : Ellie Green on 020 8379 8543

ANNEXUI



The Winchmore, 235 Winchmore Hill Road, LONDON, N21 1QA.

LONDON BOROUGH OF ENFIELD CIVIC CENTRE, SILVER STREET, ENFIELD, EN1 3XE www.enfield.gov.uk





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ANNEXUZ



Licensing Act 2003

PART A – PREMISES LICENCE

Granted by the London Borough of Enfield as Licensing Authority

Premises Licence Number : LN/201400961

Part 1 – Premises Details

Postal address of pre	emises :	
Premises name :		1
Telephone number :	Not provided	
Address :	235 Winchmore Hill Road LONDON N21 1QA	

Where the licence is time-limited, the Not time limited dates :

The opening hours of the premises, the licensable activities authorised by the licence and the times the licence authorises the carrying out of those activities :

Open to the Public -	
Sunday :	09:00 - 23:30
Monday :	09:00 - 23:30
Tuesday :	09:00 - 23:30
Wednesday :	09:00 - 23:30
Thursday :	09:00 - 23:30
Friday :	09:00 - 23:30
Saturday :	09:00 - 23:30
New Year's Eve : from the start of permitted	m the end of permitted hours on New Year's Eve to I hours on New Year's Day.
the start of permitted	hours on New Year's Day.
the start of permittee Supply of Alcohol - C	d hours on New Year's Day. On Supplies
the start of permitted Supply of Alcohol - C Sunday :	d hours on New Year's Day. On Supplies 10:00 - 23:00
the start of permittee Supply of Alcohol - C	d hours on New Year's Day. On Supplies
the start of permitted Supply of Alcohol - C Sunday : Monday :	d hours on New Year's Day. On Supplies 10:00 - 23:00 10:00 - 23:00
the start of permitted Supply of Alcohol - C Sunday : Monday : Tuesday :	d hours on New Year's Day. On Supplies 10:00 - 23:00 10:00 - 23:00 10:00 - 23:00
the start of permitted Supply of Alcohol - C Sunday : Monday : Tuesday : Wednesday :	d hours on New Year's Day. On Supplies 10:00 - 23:00 10:00 - 23:00 10:00 - 23:00 10:00 - 23:00

New Year's Eve : from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

(3)	Live Music - Indoors	
	Sunday :	09:00 - 23:00
	Monday :	09:00 - 23:00
	Tuesday :	09:00 - 23:00
	Wednesday :	09:00 - 23:00
	Thursday :	09:00 - 23:00
	Friday :	09:00 - 23:00
	Saturday :	09:00 - 23:00
	New Year's Eve : from	m the end of permitted hours on New Year's Eve to
	the start of permitted	hours on New Year's Day.
(4)	Recorded Music - Inc	loors
	Sunday :	09:00 - 23:00
	Monday :	09:00 - 23:00
	Tuesday :	09:00 - 23:00
	Wednesday :	09:00 - 23:00
	Thursday :	09:00 - 23:00
	Friday :	09:00 - 23:00
	Saturday :	09:00 - 23:00
	New Year's Eve : from the start of permitted	n the end of permitted hours on New Year's Eve to hours on New Year's Day.
(5)		
(၁)		e - Indoors - GROUND FLOOR ONLY
	Sunday :	09:00 - 23:00
	Monday :	09:00 - 23:00
	Tuesday :	09:00 - 23:00
	Wednesday :	09:00 - 23:00
	Thursday :	09:00 - 23:00
	Friday :	09:00 - 23:00
	Saturday :	09:00 - 23:00

Part 2

Name :	Star Pubs & Bars Limited
Telephone number :	01315 281000
e-mail :	real.estate@starpubs.co.uk
Address :	3-4 Broadway Park, South Gyle Broadway, Edinburgh, EH12 9JZ

Registered number of holder (where applicable) :

SC250925

Name and (registered) address of second holder of premises licence (where applicable) :

Name : Not applicable

Telephone number :

Address :

Name and address of designated premises supervisor (where the licence authorises the supply of alcohol) :

Name :	Mr Mark James Walsh
Telephone number :	Not provided
e-mail :	Not provided
Address :	21 Hobsons Place, Daplyn Street, London, E1 5HH

Personal licence number and issuing authority of personal licence held by designated premises supervisor (where the licence authorises the supply of alcohol) :

Personal Licence Number : PERS-LIC/2148

Issuing Authority : London Borough of Camden

Premises Licence LN/201400961 was first granted on 4 February 2015.

Signed :

Date : 4th February 2015

for and on behalf of the London Borough of Enfield Licensing Unit, Civic Centre, Silver Street, Enfield EN1 3XH Telephone : 020 8379 3578



Annex 1 - Mandatory Conditions

1. No supply of alcohol may be made under the premises licence : (a) At a time when there is no designated premises supervisor in respect of the premises licence; or (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

3. Where the licence includes a condition that individuals are required to carry out any security activity at specified times at the premises each individual must be licensed by the Security Industry Authority.

Annex 2 - Conditions consistent with the Operating Schedule

4. There shall be no adult entertainment or services, activities or matters ancillary to the use of the premises that may give rise to concern in respect of children.

5. An alarm system shall be installed operated and maintained at the premises.

6. Toilets at the premises shall be checked for any sign of drug use every two hours and a record shall be kept of the times, dates and any issues discovered. These records shall be kept for 28 days.

7. The car-park shall be locked no later than 30 minutes after closing time to prevent members of the public parking in the car park after the premises has closed.

8. Litter bins and wall mounted ashtrays shall be provided outside the premises.

9. Staff shall actively discourage patrons from congregating around the outside of the premises, except in the designated smoking area, after 23:00.

10. No seating shall be permitted in the external area to the front of the premises.

11. At least six prominent, clear and legible notices shall be displayed throughout the premises, including all toilets warning customers that drug use will not be tolerated.

12. The premises shall operate the Local Authority or similar proof of age scheme and display the relevant material. Only passport, photographic driving licences and ID with the P.A.S.S. logo (Proof of Age Standards Scheme) may be accepted.

13. Children aged under 15 years shall only be permitted on the ground floor of the premises up until 19:00 and if they are accompanied by an adult.

14. Children aged 15 years and over shall only be permitted on the ground floor of the premises up until 21:00 and if they are accompanied by an adult.

15. Children under 18 shall be permitted in the first floor restaurant.

16. All training relating to the sale of alcohol shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

17. An external area shall be designated for the use of smokers from 23:00 until closing time. There shall be no more than 10 persons using this designated area during these times. The designated area shall be adequately supervised by staff to control the number and behaviour of patrons so as to not cause noise nuisance. Notices shall be displayed in the area specifying the terms of its use and asking patrons to respect the needs of local residents and to use the area quietly. No alcoholic drinks or glass containers shall be taken into the designated smoking area during these times. A plan showing the location of this area shall be provided to Licensing Team within 7 days.

18. A member of staff (which may include a door supervisor) shall monitor the car park at regular intervals during the 30 minutes prior to the premises closing time on Friday and Saturday nights to ensure customers leave the car park quietly.

19. All external doors and windows to be kept closed but not locked during regulated entertainment except for access and egress.

20. A minimum of two registered door supervisors shall be employed on the ground floor of the premises on Friday and Saturday nights from 21:00 until 30 minutes after closing or until the last customers has left.

21. A tamper proof noise limiting device shall be installed and permanently maintained in good working order within the premises. The device shall automatically control the volume of all amplified live and recorded music at the venue at all times in line with the agreed Noise Management Plan.

22. Prominent, clear and legible notices shall be displayed at all public exits from the premises and in the car park requesting customers to respect the needs of local residents and leave the premises and area quietly.

23. All visiting performers providing live or recorded music at the premises shall be briefed prior to events taking place with regard to the premises licence conditions relating to noise and the use of the sound limiter. They must sign a booking form / protocol confirming they have been informed of and understand the terms of use. These booking forms / protocols must be kept for six months and must be made available to an authorised officer of the Council or police, upon request. If regular performers are employed this can be done on a monthly basis with times and dates being specified on the booking form / protocol.

24. No speakers shall be positioned anywhere on the ground floor that has a glass roof.

25. No speakers shall be positioned in the outside areas.

26. A Dispersal Policy, to be provided to the local police and local authority, shall be implemented forthwith and an up-to-date copy shall be provided to the local authority.

27. A Noise Management Plan detailing the maximum sound levels permitted at the premises and measures taken to achieve that (as defined in the acoustic report dated 7-9-10 authored by Mr Gosling) to be implemented by 7 October 2010. A copy to be provided to the local authority within 7 days. Any amendment to be notified to the Local Authority.

28. A digital CCTV system must be installed in the premises complying with the following criteria: (1) Cameras must be sited to observe the entrance and exit doors both inside and outside, including the car park and all floor areas open to the public; (2) Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification; (3) Cameras overlooking floor areas should be wide angled to give an overview of the premises; (4) Cameras must capture a minimum of 16 frames per second; (5) Be capable of visually confirming the nature of the crime committed; (6) Provide a linked record of the date, time, and place of any image; (7) Provide good quality images - colour during opening times; (8) Operate under existing light levels within and outside the premises; (9) Have the recording device located in a secure area or locked cabinet; (10) Have a monitor to review images and recorded picture quality; (11) Be regularly maintained to ensure continuous quality of image capture and retention; (12) Have signage displayed in the customer area to advise that CCTV is in operation; (13) Digital images must be kept for 31 days; (14) Police or authorised local authority employees will have access to images at any reasonable time; (15) The equipment must have a suitable export method, e.g. CD/DVD writer so that the police can make an evidential copy of the data they require. This data should be in the native file format, to ensure that no image quality is lost when making the copy. If this format is non-standard (i.e. manufacturer proprietary) then the manufacturer should supply the replay software to ensure that the video on the CD can be replayed by the police on a standard computer. Copies must be made available to Police or authorised local authority employees on request.

29. The duties of staff will include the supervision of persons leaving and entering the premises to ensure that this is achieved without causing nuisance to local residents.

30. The beer garden shall not be used after 23:00 except for access / egress to the premises and by those using the designated smoking area.

31. A written or electronic record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

32. All staff shall receive induction and refresher training (at least every three months) relating to the sale of alcohol and the times and conditions of the premises licence.

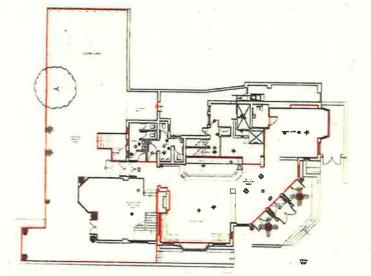
33. All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

34. The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately half hourly from 20:00 until close, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for one year. Records must be made available to an authorised officer of the Council or police, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.

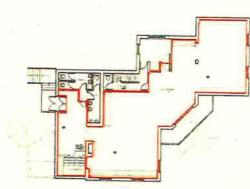
35. All refuse and bottles shall be disposed of in bins quietly so as not to disturb neighbours or local residents. There shall be no disposal of glass bottles outside between 22:00 and 08:00.

Annex 3 - Conditions attached after a hearing by the Licensing Authority

Not applicable



PROPOSED GROUND FLOOR LICENSING PLAN SCALE - 100 AREA = 346M² 3724FT²



PROPOSED FIRST FLOOR LICENSING PLAN SCALE 1 100 AREA = 134M² 1442FT²

FITTE III

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10.00





LOCATION PLAN SCALE 11250



Annex 4 - Plans

NK1214096207, ANNEX03

6315

Recip

16/3/1:

Application for a premises licence to be granted under the Licensing Act 369435556: 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

INE Star Pubs & Bars Limited (Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises Details

UN.

Postal address of premises or, if none, ordnance survey map reference or description The Winchmore (formerly Willow)

235 Winchmore Hill

Post Town	London	Postcode	N21 1QA	
Telephone nu	mber at premises			5
Non-domestic	rateable value of premises	£49,500		- muci-

Please tick ves

Part 2 - Applicant Details

Please state whether you are applying for a premises licence as

a)	an ind	ividual or individuals		please complete section (A)
b)	a pers	on other than an individual		please complete section (B)
8	i,	as a limited company	\boxtimes	please complete section (B)
	ii.	as a partnership		please complete section (B)
	iii.	as an unincorporated association or		please complete section (B)
	iv.	other		
	(for ex	ample a statutory corporation		please complete section (B)
c)	a reco	gnised club		please complete section (B)
d)	a char	ity		please complete section (B)
e)	the pro	prietor of an educational		

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr 🗌 Mrs		Miss		Ms		Other Title (for example, Rev)	
Surname				First na	mes		
I am 18 years old o	r over					Pleas	e tick yes
Current postal addı from premises addı	ess if a ess	differen	t				
Post Town				Postc	ode		*
Daytime contact telep	hone n	umber		-			
E-mail address (option	al)						

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name

Star Pubs & Bars Limited

3-4 Broadway Park South Gyle Broadway Edinburgh

Registered number (where applicable) SC250925

Description of applicant (for example, partnership, company, unincorporated association etc.)

Company

Telephone number (if any)

E-mail address (optional)

Part 3 Operating Schedule

When do you want the premises licence to start?

If you wish the licence to be valid only for a limited period, when do you want it to end?

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Please give a general description of the premises (please read guidance note1)

The premises operates as a public house with external drinking area.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

	10		
4		 	

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment

	Please tick yes
a) plays (if ticking yes, fill in box A)	
b) films (if ticking yes, fill in box B)	
c) indoor sporting events (if ticking yes, fill in box C)	
d) boxing or wrestling entertainment (if ticking yes, fill in box D)	
e) live music (if ticking yes, fill in box E)	\boxtimes
f) recorded music (if ticking yes, fill in box F)	\boxtimes
g) performances of dance (if ticking yes, fill in box G)	\boxtimes
h) anything of a similar description to that falling within (e), (f) or (g)	2000 NV7
(if ticking yes, fill in box H)	
Provision of late night refreshment (if ticking yes, fill in box I)	
Supply of alcohol (if ticking yes, fill in box J)	\boxtimes
In all cases complete boxes K, L and M	

Stand	Live music Standard days and timings (please read guidance note		Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)				Outdoors	
Day	Start	Finish.		Both	
Mon	09:00	23:00	Please give further details here (p note 3)	lease read g	uidance
Tue	09:00	23:00			
Wed	09:00	23:00	State any seasonal variations for live music (please read guidance n		ance of
Thur	09:00	23:00			
Fri	09:00	24:00	Non standard timings. Where you premises for the performance of I times to those listed in the column	ive music at	different
Sat	09:00	23:00	times to those listed in the column list (please read guidance note 5) New Year's Eve : from the end of pe	rmitted hours	on New
Sun	09:00	23:00	Year's Eve to the start of permitted r Day.	iours on New	rears

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Recorded music Standard days and timings (please read guidance note 6)		-	Will the playing of recorded music take place indoors or outdoors or both – please tick	Indoors		
		ance note	(please read guidance note 2)	Outdoors		
Day	Start	Finish		Both		
Mon	09:00	23:00	Please give further details here (p note 3)	lease read g	uidance	
Tue	09:00	23:00	-			
Wed	09:00	23:00	State any seasonal variations for recorded music (please read guida		of	
Thur	09:00	23:00	•			
Fri	09:00	24:00	Non standard timings. Where you premises for the playing of record times to those listed in the column	led music at	different	
Sat	09:00	23:00	list (please read guidance note 5)	times to those listed in the column on the left, please list (please read guidance note 5) New Year's Eve : from the end of permitted hours on New		
Sun	09:00	23:00	Year's Eve to the start of permitted I Day.	nours on New	/ Year's	

F

	r <mark>mances of</mark> ard days an		Will the performance of dance Indoors take place indoors or outdoors Indoors		
(please read guidance note 6)			<u>or both – please tick</u> (please read guidance note 2)	Outdoor s	
Day	Start	Finish		Both	
Mon	09:00	23:00	Please give further details here (pl	ease read g	juidance
			note 3)		
Tue	09:00	23:00			
			· · · · · · · · · · · · · · · · · · ·	1.8	
Wed	09:00	23:00	State any seasonal variations for t	he perform	nance of
			dance (please read guidance note 4)	
Thur	09:00	23:00			
			•		
Fri	09:00	24:00	Non standard timings. Where you	intend to	use the
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			New Year's Eve : from the end of per Year's Eve to the start of permitted h		
Sun	09:00	23:00	Day.		W 10013

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(please read guidance note 6)			place indoors or outdoors or both – please tick (please read	Outdoors	
Day	Start	Finish	guidance note 2)	Both	
Mon			Please give further details note 3)	<mark>s here</mark> (please	read guidance
Tue			-	1 2010	7 8
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Sat			 <u>different times, to those listed in the column on the</u> <u>left, please list</u> (please read guidance note 5) New Year's Eve : from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's 		
Sun	-		Day.		

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	oly of alcoh dard days a		Will the supply of alcohol be forOn the premises		
(please read guidance note 6)		dance note	<u>consumption (Please</u> <u>tick box)</u> (please read guidance note 7)	Off the premises	
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Wed	09:00	23:00	-	а.	
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Fri	09:00	24:00	(please read guidance not New Year's Eve : from the Year's Eve to the start of p	te 5) e end of permitte	d hours on New
Sat	09:00	23:00	Day.		01114GW 16013
Sun	09:00	23:00			

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name Andrew Cochrane	
Address	
Yew Tree House Leafgreen Lane Littleover	
Derby DE23 2TZ	land and the second
Personal Licence number PA10551522	f known)
Issuing licensing authority Derby City Council	(if known)

Ĵ

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8) NONE

L

to th	Hours premises are open to the public		State any seasonal variations (please read guidance note 4)
Standard days and timings (please read guidance note 6)			
Day	Start	Finish	
Mon	08:00	00:30	
Tue	08:00	00:30	-
Wed	08:00	00:30	
Thur	08:00	00:30	Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 5)
Fri	08:00	00:30	New Year's Eve : from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.
Sat	08:00	00:30	
Sun	08:00	00:30	

κ

M - Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e) (please read guidance note 9) Please see attached proposed conditions.

b) The prevention of crime and disorder

c) Public safety

d) The prevention of public nuisance

e) The protection of children from harm

Please tick yes \boxtimes

 \boxtimes

 \boxtimes

 \boxtimes

- I have made or enclosed payment of the fee
- I have enclosed the plan of the premises
- I have sent copies of this application and the plan to responsible authorities and others where applicable \boxtimes
- I have enclosed the consent form completed by the individual I wish to be premises supervisor, if applicable
- I understand that I must now advertise my application
- I understand that if I do not comply with the above requirements my application will be rejected \boxtimes

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 4 - Signatures (please read guidance note 10)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 11). If signing on behalf of the applicant please state in what capacity.

0 1		6.
Signature	Aul	
Date	16 3 15	1
Capacity	Slitt	E)

For joint applications signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent. (please read guidance note 12). If signing on behalf of the applicant please state in what capacity.

Signature				30
Date				
Capacity	¥.	e constant de la constant	19	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13)

Andrew Cochrane Flint Bishop LLP	* *	
St. Michael's Court St. Michael's Lane Derby DE1 3HQ		
Telephone number (if any)	01332 226142	
If you would prefer us to co (optional)		your e-mail address

andrew.cochrane@flintbishop.co.uk

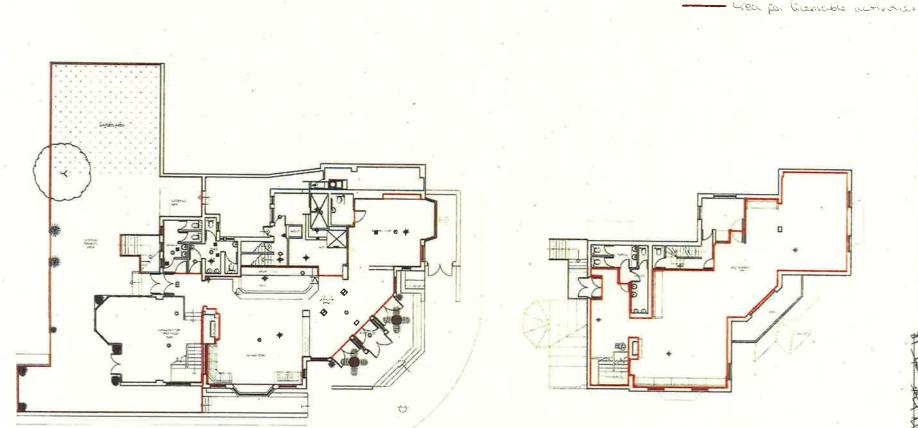
Conditions

- 1. There shall be no adult entertainment or services, activities or matters ancillary to the use of the premises that may give rise to concern in respect of children.
- 2. An alarm system shall be installed operated and maintained at the premises.
- 3. Toilets at the premises shall be periodically checked for any sign of drugs use.
- 4. The car-park shall be locked no later than 30 minutes after closing time to prevent members of the public parking in the car park after the premises has closed.
- 5. Litter bins and wall mounted ashtrays shall be provided outside the premises.
- 6. Staff shall actively discourage patrons from congregating around the outside of the premises, except in the designated smoking area, after 23:00.
- 7. At least six prominent, clear and legible notices shall be displayed throughout the premises, including all toilets warning customers that drug use will not be tolerated.
- The premises shall operate a proof of age scheme and display the relevant material. Only passport, photographic driving licences and ID with the P.A.S.S. logo (Proof of Age Standards Scheme) may be accepted.
- Children under 18 years shall only be permitted on the premises up until 21:00 and if they are accompanied by an adult.
- 10. All training relating to the sale of alcohol shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.
- 11. An external area shall be designated for the use of smokers from 23:00 until closing time. There shall be no more than 10 persons using this designated area during these times. The designated area shall be adequately supervised by staff to control the number and behaviour of patrons so as to not cause noise nuisance. Notices shall be displayed in the area specifying the terms of its use and asking patrons to respect the needs of local residents and to use the area quietly. No alcoholic drinks or glass containers shall be taken into the designated smoking area during these times. A plan showing the location of this area shall be provided to Licensing Team within 7 days.
- 12. A member of staff (which may include a door supervisor) shall monitor the car park at regular intervals during the 30 minutes prior to the premises closing time on Friday and Saturday nights to ensure customers leave the car park quietly.
- 13. All external doors and windows to be kept closed but not locked during regulated entertainment except for access and egress.
- 14. Prominent, clear and legible notices shall be displayed at all public exits from the premises and in the car park requesting customers to respect the needs of local residents and leave the premises and area quietly.
- 15. All visiting performers providing live or recorded music at the premises shall be briefed prior to events taking place with regard to the premises licence conditions relating to noise and the use of the sound limiter. They must sign a booking form /

protocol confirming they have been informed of and understand the terms of use. These booking forms / protocols must be kept for six months and must be made available to an authorised officer of the Council or police, upon request. If regular performers are employed this can be done on a monthly basis with times and dates being specified on the booking form / protocol.

- 16. No speakers shall be positioned anywhere on the ground floor that has a glass roof.
- 17. No speakers shall be positioned in the outside areas.
- 18. A Dispersal Policy, to be provided to the local police and local authority, shall be implemented forthwith and an up-to-date copy shall be provided to the local authority.
- 19. A digital CCTV system must be installed in the premises complying with the following criteria: (1) Cameras must be sited to observe the entrance and exit doors both inside and outside, including the car park and all floor areas open to the public; (2) Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification; (3) Cameras overlooking floor areas should be wide angled to give an overview of the premises; (4) Cameras must capture a minimum of 16 frames per second; (5) Be capable of visually confirming the nature of the crime committed; (6) Provide a linked record of the date, time, and place of any image; (7) Provide good quality images - colour during opening times; (8) Operate under existing light levels within and outside the premises; (9) Have the recording device located in a secure area or locked cabinet; (10) Have a monitor to review images and recorded picture quality; (11) Be regularly maintained to ensure continuous quality of image capture and retention; (12) Have signage displayed in the customer area to advise that CCTV is in operation; (13) Digital images must be kept for 31 days; (14) Police or authorised local authority employees will have access to images at any reasonable time; (15) The equipment must have a suitable export method, e.g. CD/DVD writer so that the police can make an evidential copy of the data they require. This data should be in the native file format, to ensure that no image quality is lost when making the copy, if this format is non-standard (i.e. manufacturer proprietary) then the manufacturer should supply the replay software to ensure that the video on the CD can be replayed by the police on a standard computer. Copies must be made available to Police or authorised local authority employees on request.
- 20. The duties of staff will include the supervision of persons leaving and entering the premises to ensure that this is achieved without causing nuisance to local residents.
- 21. The beer garden shall not be used after 23:00 except for access / egress to the premises and by those using the designated smoking area.
- 22. A written or electronic record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.
- 23. All staff shall receive induction and refresher training (at least every twelve months) relating to the sale of alcohol and the times and conditions of the premises licence.
- 24. All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

- 25. The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately half hourly from 20:00 until close, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for one year. Records must be made available to an authorised officer of the Council or police, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.
- 26. All refuse and bottles shall be disposed of in bins quietly so as not to disturb neighbours or local residents. There shall be no disposal of glass bottles outside between 22:00 and 08:00.



PROPOSED GROUND FLOOR LICENSING PLAN SCALE 1.100 AREA = 346M² 3724FT²

PROPOSED FIRST FLOOR LICENSING PLAN SCALE 1:100 AREA = 134M² 1442FT²

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From: Nikki Rennie [mailto:nikki.rennie@flintbishop.co.uk]

Sent: 24 April 2015 11:12

To: Ellie Green

Subject: 5th EMAIL TO AGENT: 214096207 The Winchmore, 235 Winchmore Hill Road, LONDON, N21 1QA.

Dear Ellie

Thank you for your email. I apologise for the confusion caused regarding the email. I have received email confirmation this morning that our client is agreeable to the contents of your email of this morning and the conditions attached.

Should you require anything further or any further clarification please do not hesitate to contact me.

Kind regards

Nikki

Nikki Rennie

PA

DDI: 01332 226 151

Fax: 0870 191 8678

nikki.rennie@flintbishop.co.uk

www.flintbishop.co.uk

Flint Bishop LLP

St. Michael's Court

St. Michael's Lane

Derby

DE1 3HQ

DX: 729320 DERBY 24

Tel: 01332 340 211 ext: 400

Fax: 01332 207 601

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Please note that Flint Bishop LLP monitors e-mails sent or received. Further communication will signify your consent to this.

Please consider the environment before printing this e-mail.

From: Ellie Green [mailto:Ellie.Green@Enfield.gov.uk]

Sent: 24 April 2015 10:34

To: Karen Cochrane; Nikki Rennie

Subject: 5th EMAIL TO AGENT: 214096207 The Winchmore, 235 Winchmore Hill Road, LONDON, N21 1QA.

Dear Karen and Nikki,

Thank you for your email this morning. I can confirm I did receive your email on 21st April. I understood that the final written confirmation formally amending the application with reduced hours would be sent following the residents meeting.

The meeting took place last night, and I believe it went well, mainly because your clients confirmed to the residents that they have formally reduced their hours.

For absolute clarification, please could you now confirm that your client agrees to amend the application to reduce the hours sought for licensable activities in accordance with the hours set out below?

Recommended Times – daily

Live Music	09:00 - 23:00
Recorded Music	09:00 - 23:00
Performance of dance	09:00 - 23:00
LNR –	Nil
Supply of Alcohol	10:00 - 23:00 (both on and off supplies)
Opening Hours	09:00 - 23:30

Furthermore, please can you also confirm that all the conditions (as attached) are agreed.

May I remind you that should your client agree to the above times and conditions, the representations from the Metropolitan Police Service and the Licensing Authority shall be withdrawn.

I will write to all the residents to ask whether they will withdraw their representation in light of this agreement, following your confirmation in writing.

I look forward to hearing from you as soon as possible.

Kind regards,

Ellie

Ellie Green

Principal Licensing Officer

Licensing Team

London Borough of Enfield

2 020 8379 8543 (Tel)

2 020 8379 8506 (Fax)

I ellie.green@Enfield.Gov.uk

Protect The Environment – Think Before You Print

ANNEX04

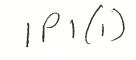
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Winchmore Hill ADVERTISER & Herald

WEDNESDAY SEPTEMBER 21 2011

Visit our website at www.enfield-today.co.uk



By Lee Husson

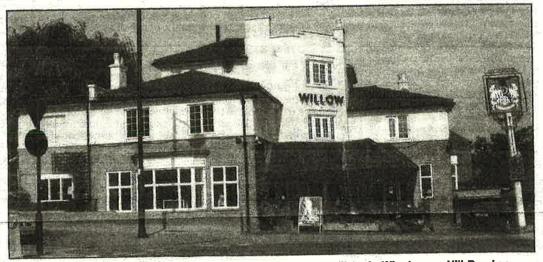
A WINCHMORE HILL pub has lost a fight to keep its late licence after magistrates upheld the council's decision to scale back its opening times.

From now on, Willow, in Winchmore Hill Road, will be forced to close its doors at 11pm on Friday and Saturday nights after residents complained about loud music from the bar and noise from customers leaving, including shouting, screaming, and car horns.

The case was originally brought before Enfield Council in a review of Willow's licence in September last year after residents complained about revellers leaving the bar and restaurant at its 12.30am closing time. The review set new conditions for licensees Phidias and Simis Kouttis to move the closing time back to 11pm over the weekend.

They appealed against the decision, but their case was dismissed at Enfield Magistrates' Court. Agreeing with the council's

Agreeing with the council's licensing committee's decision, judge Tim Daber said: "The local authority has demonstrated itself to



Noisy neighbour: Complaints were made about patrons of Willow, in Winchmore Hill Road

have taken a proportionate response. It may be that limiting the hours will not abate the problems completely, but it will bring dispersal problems forward to a time before many residents have retired to bed.

"Residents have for a long time been used to having a public house in the area, but not a late-night entertainment venue. I am unable to say that the licensing authority was wrong. Indeed, while I am not required to go this far, it seems to me on the evidence I have heard that it was right."

The judge also awarded the council £21,000 in costs.

Chris Bond, Enfield Council's

cabinet member for environment, said: "This decision is a victory for the council's right to defend residents' quality of life.

"Pubs, clubs and restaurants must recognise their neighbours' right to sleep and, if they won't, we will step in and protect the community from unnecessary noise and disturbance."

DMAIL NOU Ibindos iih n noise ban to curb binge

THE Government's latest proposal to combat Britain's binge-drinking epi-demic is to turn down the volume of music in pubs and bars.

Landlords could be forced to outlaw all entertainment louder than 70 decibels - roughly the same as a hairdryer - to curb alcohol-fuelled violence and anti-social behaviour.

PLZASZ TURN

A Labour taskforce has been per-suaded by research which showed that

loud music in pubs made customers buy more alcohol and drink it faster. At present, there is no set noise level for licensed premises, the only stipula-tion being that if pubs want to host live bands, they must make a formal appli-cation to the local caugai cation to the local council.

But researchers found that deafening music speeds up drinking patterns by

Louder sounds lead to heavier consumption

drowning out conversation and arousing the brain.

When sound levels were louder, the average number of drinks ordered by customers rose from 2.6 to 3.4. The time taken to drink a small beer also fell from 14 to 11 minutes, according to the study by France's University of South Brittany. But pubs claim a limit on noise would put an end to televised sports events and comedy nights and leave jukeboxes barely audible.

Mark Hastings, of the British Beer & Pub Association, said: 'There is absolutely no evidence to suggest a link between music and binge-drinking. "This move is akin to a sledgehammer

cracking a nut - the Government already has the power to put whatever conditions it chooses on any individual licence. That would target the problem venues rather than banning music, dancing, comedy and entertainment for everyone.

The news follows a warning to a

By Tom Harper

Commons select committee last week by Feargal Sharkey, frontman of Eight-ies band The Undertones and now chief executive of British Music Rights. He said stricter licensing laws are making it increasingly difficult for smaller venues to obtain live music licences. The taskforce also proposes meetings

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twice a year between licensees and the twice a year between licensees and the police. But the industry estimates this would run to 400,000 meetings a year and take up 33,000 police working days. The measures could either be enshrined in new legislation or used to amend the 2003 Licensing Act. The annual cost of hospital treatment for alcohol-related problems has now reached £2.7billion and more than 40 per cent of all crime is linked to drink. Since the extension of drinking hours.

Since the extension of drinking hours, the number of youngsters treated for alcohol abuse has soared by 40 per cent.

Alcohol abuse has soared by 40 per cent. Shadow Home Secretary Dominic Grieve said: "This is a desperate attempt – the Government should concentrate on getting the basics right. Putting police on the street and enforcing the laws already in place would do more to combat alcohol-fuelled disorder." The document makes no mention of

The document makes no mention of minimum pricing for drink, despite Government-backed research showing that cheap supermarket deals are linked to binge-drinking. Last year, The Mail on Sunday revealed that some stores were

selling beer more cheaply than water. Other moves being considered are a ban on pub promotions, such as free drinks for women, happy hours and the sale of cocktails with suggestive names such as Sex On The Beach.

The draft code also proposes cigarette-style health warnings about the dangers of alcohol to be displayed in shops, bars and restaurants. The Home Office said: This document

is a draft and should not be taken as an indication of Government policy. Ministers have yet to take any final decisions.'

LONEXON BOROUGH OF ENFIELD DO TRUE C - 8 APR 2015 ERODING MILENT & ASHWOOD LODGE MANAGEMENT CO.LTD. 9 ASHWOOD LODGE **1 HOUNDSDEN ROAD** N21 1ND MALHORIAN April 2nd 2015 **JEAIE** 305 CUBRING TO HOUSEOK NOCIO ROSI

The Licensing Team London Borough of Enfield B Block Nth. POBox 57 Civic Centre Silver St. Enfield EN1 3XH

Dear Sirs

Re: The Winchmore (Willow) 235 Winchmore Hill Rd. N21 1QA

Further to my telephone conversation yesterday with Charlotte Palmer I am writing to you on behalf of the residents of Ashwood Lodge to lodge our objection to the proposed extended licensing hours to 00.00 midnight on Fridays to include music to that hour.

I would refer you to the previous problems we experienced with the landlords of the Willow which were the subject of a hearing on $8^{th}/9^{th}$ September 2011 in Enfield Magistrates Court at which time District Judge Daber upheld the council were correct to reduce the hours to 11.pm with the last person having to leave the premises by 11.30pm.

May I suggest you contact Catriona McFarlane in Legal Services for a copy of Judge Daber's full ruling regarding licensed premises hours in residential areas.

Yours faithfully,

W.Clayman (Chairman)

Undersigned by:- A.Brinton(Flat 1) Mr&Mrs V.Kumar(Flat 2) MrsS.Helman(Flat 3) Mrs B.Baxter(Flat 4) MrM. Levy(Flat6) Mr&Mrs K. Stanton(Flat7) K.Kemal(Flat8) MrsL.F.Clayman(Flat9)

Gill Aylott

From: Sent: To: Subject: Angie Allin on behalf of Licensing Wednesday, April 08, 2015 10:12 AM Gill Aylott FW: The Willow Pub [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

-----Original Message-----From: Prabha Patel [mailto:prabha tb@hotmail.com] Sent: 07 April 2015 19:08 To: Licensing Subject: The Willow Pub

We strongly object for the extending licence to open till midnight, as we live within few yards from it. (Flat 21, Chesterfield Lodge, 9 Church Hill, N21 1LW). There will be lot of disruption for parking and noise. There are many elderly residents in the building. So please consider this matter seriously. From, Dr. & Mrs. T.B.Patel

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Sent from my iP

Classification: UNCLASSIFIED



Attention: London Borough of Enfield Council Licensing Department

PO Box 57, Civic Centre B Block North Silver Street, Enfield EN1 3XH

7th April 2015

Dear Licensing Department

Re: Application for a new premises license – The Willow, Winchmore Hill Road, London, N21 1QA

I am writing to register my objection to the application for a premises license by Star Pubs & Bars Ltd for The Willow, Winchmore Hill Road, London, N21 1QA. The basis for this opposition is that granting a license for these premises will not promote the licensing objectives, particularly the Prevention of Public Nuisance.

We currently reside at **1 Eversley Park Road, London, N21 1JD**, which is the property directly next door to The Willow, and share a wall with the establishment. We have had serious issues in the past with noise levels emanating from the premises. This was not a case of low level background noise where we could hear the bass or certain beats, this is where we could recognise all the songs including lyrics long in to the night. We had to have your Environmental Health Officers around on several occasions in order to try and solve the issue as I'm sure your records will show.

At times it was an extremely difficult situation living at home when The Willow was playing music, but now we have a 19 month old son and if the levels of noise were to return to previous levels it would become almost unbearable. Our Son would not have the luxury we did of staying up until the music ended, trying to use ear plugs, or even leaving the House for the night. At similar levels it would be impossible for him to sleep and would seriously affect his quality of life.

These are old buildings and not designed to contain modern levels of sound and vibration. There either needs to be a significant decrease in the music levels allowed, or the building needs to be equipped with suitable sound proofing to prevent noise escaping.

This excessive noise coupled with anti social behaviour that has been highlighted in previous licence reviews, including the case of late licence that was revoked, I would urge the Licensing Authority to refuse the application.

Yours faithfully,

Jonathan Screeney & Ania Martin



Angie Allin

From: Sent: To: Subject: andys drv <andysdrv@googlemail.com> 13 April 2015 00:04 Licensing Willow/Winchmore Pub - Late Night Licence Application



From: Mr Andreas Demetriou

18 Houndsden Road

Winchmore Hill

London N21 1LT

Hello. I am writing in regards to the Willow which I understand is soon to reopen as Winchmore Pub. The pub is located at the end of Winchmore Hill Road, which is only 100 meters walk from my home. It is my understanding that the tenants have applied for a late night licence for Friday night and I would like to express my concerns about this for your consideration.

My main worry is excessive noise at night from the pub and its visitors. This has been cause for concern for many years as the pub is located in a dense residential area. In the past I have also seen bottles, glasses and litter being left on resident's front walls by late night pub goers. This type of littering is very hazardous for the children in our neighbourhood, and seems to be more of an issue late at night when people seem to feel more free to litter under the cover of darkness.

I feel on balance it is perhaps better not to grant a late night licence in view of the pub's location. Many thanks for your time.

1

Andreas Demetriou.

Angie Allin

From: Sent: To: Subject: NASREDDINE MANSOURI <atlasmansouri@gmail.com> 12 April 2015 16:46 Licensing Opposition to late night licensing (the Willow in Winchomore Hill Road)

22 C

To whom it may concern,

RE: Late night licensing for the Willow in Winchmore Hill Road

We would like to let you know that we are totally opposed to idea of late licence for the Willow pub in Winchmore Hill Road.

We had a previous bad experience with the same pub namely noise from the customers staying late, parking illegally on pavement and blocking the road, using the horns, throwing rubbish on our cars or front gardens even knocking on resident's doors for the fun of it and the list is long...

1

We hope that our voices as residents are taken into consideration.

Thank you for your attention.

KInd regards,

Nasreddine Mansouri Tomoko Mansouri 32 Eversley Park Road Winchmore Hill N21 1JU atlasmansouri@gmail.com

IPE

Angie Allin

From: Sent: To: Subject: Helen Panayiotou <helenpanay4791@yahoo.co.uk> 11 April 2015 18:55 Licensing Objection against late licence for Willow Pub in Winchmore hill

Dear Sir/Madam,

I have recently been made aware that the new tenants of the Willow Pub in Winchmore Hill are applying for a late license for Fridays and Saturdays.

I am therefore objecting to this as this is a quite residential area and this is the main reason I recently moved here. I am aware that that this was a problem a few years back with the levels of noise pollution and night disturbances with drunkards leaving the pub so late. This is the reason why my sister moved away.

1

I therefore ask that this licence be closely looked at as many local residents are feeling very unhappy about this.

Kind regards

Helen Panayiotou Tel.no: 07789419762

Sent from Yahoo Mail for iPhone

Gill Aylott

From: Sent: To: Subject: Helen Panayiotou <helenpanay4791@yahoo.co.uk> Saturday, April 11, 2015 7:11 PM helenpanay4791@yahoo.co.uk; Licensing RE: Objection against late licence for Willow Pub in Winchmore hill

Sent from Yahoo Mail for iPhone

Dear Sir/Madam,

I have recently been made aware that the new tenants of the Willow Pub in Winchmore Hill are applying for a late license for Fridays and Saturdays.

I am therefore objecting to this as this is a quite residential area and this is the main reason I recently moved here. I live just across the road so this would directly affect me. My address is: 250 Winchmore hill road, London N21 1QR. I am aware that that this was a problem a few years back with the levels of noise pollution and night disturbances with drunkards leaving the pub so late. This is the reason why my sister moved away.

I therefore ask that this licence be closely looked at as many local residents are feeling very unhappy about this.

Kind regards

Helen Panayiotou Tel.no: 07789419762

Sent from Yahoo Mail for iPhone

Angie Allin

From: Sent: To: Subject: Rachel Chrisostomou <rachel25chris@gmail.com> 13 April 2015 09:54 Licensing Objecting to a late licence TP 34

Hi my name is Rachel Chrisostomou I live at 254a Winchmore Hill Road London N21 1QR.

I am writing this email to say that I live directly opposite the the willow pub and I am very concerned that the pub is re-opening and they would like to apply for a late licence for a Friday and Saturday. I object to this, as I had a lot of trouble from when the pub was open last. There were fights. I even had people urinating in my front garden. I would find empty glasses sometimes smashed on my wall at the front of my driveway. I even saw people running round he roundabout naked!!This to me is not accepted. This is a very nice area it's not a high street where people can hang out until all hours. My parents also live next door to me.

Mr and Mrs Chrisostomou 254 Winchmore Hill Road. They are elderly and retired. They do not need all this stress they want to enjoy peaceful nights and not have to worry about about drunken people hanging out in front of there driveway until early hours. It was a circus last time there was a late licence. Please stop this from happening. If you have any further queries with any of the above. Please do not hesitate to call/email me.

Thank you. Kind regards Rachel Chrisostomou 07944805280 Sent from my iPhone

Gill Aylott

From: Sent: To: Subject: areti woods <areti.woods@yahoo.co.uk> Monday, April 13, 2015 4:09 PM Licensing Re: The Winchmore/Willow pub

I have just had a visit from another two of my neighbours without email and who aren't able to visit the council offices today in person as they are disabled - they have also asked me to email you on their behalf. Kind regards

Areti Woods

Mr Jeremy Rabin, 2 Chesterfirld Lodge, Church Hill, N21 Mrs Betty Tindall, 3 Chesterfirld Lodge, Church Hill, N21



We both each wish to lodge our very strong objections to the application for the late license till midnight on Fridays for the Willow/Winchmore Pub. The noise and disruption which will result from customers leaving at such a late time is not acceptable in this residential area. The customers also regularly park in our parking spaces which are private to Chesterfield Lodge and then the noise, disturbance and litter made by these people leaving is a public nuisance. The music from the pub at this time can be heard a long way off.

Yours faithfully

Mr Jeremy Rabin and Mrs Betty Tindall

From: areti woods <<u>areti.woods@yahoo.co.uk</u>> To: "<u>licensing@enfield.gov.uk</u>" <<u>licensing@enfield.gov.uk</u>> Sent: Monday, 13 April 2015, 15:38 Subject: The Winchmore/Willow pub

I am sending this on behalf of my neighbours without email access. Please can you confirm receipt of this objection. Regards Areti Woods

Celia and Leslie Glodek, No 20 Chesterfirld Lodge, Church Hill, N21

I am aghast at the application for the extended license at the Winchmore pub and we are both dreading the noise, the dirt and broken bottles as well as the cars parked in our private drive which would result from the extended hours. The parked cars in Chesterfield Lodge not only cause a nuisance by taking up our parking spaces, but we are then disturbed by the noise of people leaving at such a late hour, banging car doors, drunken laughter, and shouting as well as the debris that is left behind by these customers, as well as the vomit we find on the walls. The extended hours will disturb our quiet, lovely environment.

We are both very much against the application and would like to lodge an objection to the extended hours.

Yours faithfully Celia and Leslie Glodek

Rose Mcmurray

From: Subject: Licensing FW: Willow / Winchmore Pub N21 - Objection to application for late-night licence

From: Anne Brown [mailto:anniebee33@aol.com]
Sent: 13 April 2015 23:57
To: Licensing
Subject: Willow / Winchmore Pub N21 - Objection to application for late-night licence

Dear Sirs

My family and I have lived at 6 Church Hill, N21 for over 27 years, opposite the pub known most recently as the Willow. I understand that it is to re-open as the Winchmore and am disturbed to learn that the owners have applied for a licence to open late on Fridays and possibly Saturdays.

I wish to formally object to any extension of standard opening hours.

Over the years there have been a number of instances of nuisance and anti-social behaviour originating from the premises and affecting ourselves and our neighbours. A year or so before the Willow closed, I remonstrated with a man urinating in the middle of the street around midnight or later (closing time then) and was verbally abused.

Car parking and noise - especially in summer - have also been a problem.

I cannot remember a time when the pub was operated as a 'local' and as an amenity for residents of the area - it seems to be an exclusively commercial concern for patrons from outside the immediate area.

Given that the area is exclusively residential apart from these premises, I submit that an extension beyond 11pm is inappropriate.

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Yours faithfully

Anne Brown 6 Church Hill London N21 1JB

The Winchmore - WK/ 214096207

Annex 1 - Mandatory Conditions

1. No supply of alcohol may be made under the premises licence : (a) At a time when there is no designated premises supervisor in respect of the premises licence; or (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

ANNEXUJ.

- 2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3. Where the licence includes a condition that individuals are required to carry out any security activity at specified times at the premises each individual must be licensed by the Security Industry Authority.

Annex 2 - Conditions consistent with the Operating Schedule

- 4. There shall be no adult entertainment or services, activities or matters ancillary to the use of the premises that may give rise to concern in respect of children.
- 5. An alarm system shall be installed operated and maintained at the premises.
- 6. The car-park shall be locked no later than 30 minutes after closing time to prevent members of the public parking in the car park after the premises has closed.
- 7. Litter bins and wall mounted ashtrays shall be provided outside the premises.
- 8. Staff shall actively discourage patrons from congregating around the outside of the premises, except in the designated smoking area, after 23:00.
- 9. At least six prominent, clear and legible notices shall be displayed throughout the premises, including all toilets warning customers that drug use will not be tolerated
- 10. The premises shall operate the Local Authority or similar proof of age scheme and display the relevant material. Only passport, photographic driving licences and ID with the P.A.S.S. logo (Proof of Age Standards Scheme) may be accepted.
- 11. Children under 18 years over shall only be permitted on the premises up until 21:00 and if they are accompanied by an adult.
- 12. A member of staff (which may include a door supervisor) shall monitor the car park at regular intervals during the 30 minutes prior to the premises closing time on Friday and Saturday nights to ensure customers leave the car park quietly.

- 13. All external doors and windows to be kept closed but not locked during regulated entertainment except for access and egress.
- 14. Prominent, clear and legible notices shall be displayed at all public exits from the premises and in the car park requesting customers to respect the needs of local residents and leave the premises and area quietly.
- 15. All visiting performers providing live or recorded music at the premises shall be briefed prior to events taking place with regard to the premises licence conditions relating to noise and the use of the sound limiter. They must sign a booking form / protocol confirming they have been informed of and understand the terms of use. These booking forms / protocols must be kept for six months and must be made available to an authorised officer of the Council or police, upon request. If regular performers are employed this can be done on a monthly basis with times and dates being specified on the booking form / protocol.
- 16. No speakers shall be positioned anywhere on the ground floor that has a glass roof.
- 17. No speakers shall be positioned in the outside areas.
- 18. A Dispersal Policy, to be provided to the local police and local authority, shall be implemented forthwith and an up-to-date copy shall be provided to the local authority.
- 19. A digital CCTV system must be installed in the premises complying with the following criteria: (1) Cameras must be sited to observe the entrance and exit doors both inside and outside, including the car park and all floor areas open to the public; (2) Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification; (3) Cameras overlooking floor areas should be wide angled to give an overview of the premises; (4) Cameras must capture a minimum of 16 frames per second; (5) Be capable of visually confirming the nature of the crime committed; (6) Provide a linked record of the date, time, and place of any image; (7) Provide good quality images - colour during opening times; (8) Operate under existing light levels within and outside the premises; (9) Have the recording device located in a secure area or locked cabinet; (10) Have a monitor to review images and recorded picture quality; (11) Be regularly maintained to ensure continuous quality of image capture and retention; (12) Have signage displayed in the customer area to advise that CCTV is in operation; (13) Digital images must be kept for 31 days; (14) Police or authorised local authority employees will have access to images at any reasonable time; (15) The equipment must have a suitable export method, e.g. CD/DVD writer so that the police can make an evidential copy of the data they require. This data should be in the native file format, to ensure that no image quality is lost when making the copy. If this format is non-standard (i.e. manufacturer proprietary) then the manufacturer should supply the replay software to ensure that the video on the CD can be replayed by the police on a standard computer. Copies must be made available to Police or authorised local authority employees on request.

- 20. The duties of staff will include the supervision of persons leaving and entering the premises to ensure that this is achieved without causing nuisance to local residents.
- 21. A written or electronic record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.
- 22. All staff shall receive induction and refresher training (at least every three months) relating to the sale of alcohol and the times and conditions of the premises licence.
- 23. All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.
- 24. The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately half hourly from 20:00 until close, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for one year. Records must be made available to an authorised officer of the Council or police, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.
- 25. All refuse and bottles shall be disposed of in bins quietly so as not to disturb neighbours or local residents. There shall be no disposal of glass bottles outside between 22:00 and 08:00.
- 26. Toilets at the premises shall be checked for any sign of drug use every two hours from 19:00 until closing time. A record shall be kept of the times, dates and any issues discovered. These records shall be kept for 28 days.
- 27. An external area shall be designated for the use of smokers from 22:00 until closing time. There shall be no more than 10 persons using this designated area during these times. The designated area shall be adequately supervised by staff to control the number and behaviour of patrons so as to not cause noise nuisance. Notices shall be displayed in the area specifying the terms of its use and asking patrons to respect the needs of local residents and to use the area quietly. No alcoholic drinks or glass containers shall be taken into the designated smoking area during these times. A plan showing the location of this area shall be provided to Licensing Team within 7 days.
- 28. The seating in the external area to the front of the premises shall not be used after 19:00.
- 29. The external area at the rear of the premises shall not be used after 22:00 except for the designated smoking area.

Annex 3 - Conditions attached after a hearing by the Licensing Authority